

This tool allows you to view the practice results for the GP Patient Survey. This NHS England survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.







Core Questions

FOREST PRACTICE

Q26 Is your GP surgery currently open at times that are convenient for you?

Yes	109	65%	
No	41	24%	
Don't know	17	10%	
	<u>166</u>		







Q3 Generally, how easy is it to get through to someone at your GP surgery on the phone?

Very easy	19	11%	
Fairly easy	66	38%	
Not very easy	60	34%	
Not at all easy	26	15%	
Haven't tried	5	3%	
Easy (total)	85	48%	
	<u>176</u>		






Q4 How helpful do you find the receptionists at your GP surgery?

Very helpful	47	27%	
Fairly helpful	88	50%	
Not very helpful	24	14%	
Not at all helpful	12	7%	
Don't know	4	3%	
Helpful (total)	135	77%	
	<u>175</u>		

Q18 Overall, how would you describe your experience of making an appointment?

Very good	32	19%	
Fairly good	57	34%	
Neither good nor poor	43	25%	
Fairly poor	28	17%	
Very poor	8	5%	
Good (total)	89	53%	
	<u>169</u>		

Q9 How often do you see or speak to the GP you prefer?

Always or almost always	8	12%	
A lot of the time	29	42%	
Some of the time	22	33%	
Never or almost never	8	11%	
Not tried at this GP surgery	1	1%	
	<u>67</u>		

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

Q21a Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Giving you enough time

Very good	76	45%	
Good	71	42%	
Neither good nor poor	12	7%	
Poor	2	1%	
Very poor	0	0%	
Doesn't apply	9	5%	
Good (total)	147	87%	
	170		


Q21d Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Involving you in decisions about your care

Very good	49	29%	
Good	74	44%	
Neither good nor poor	24	14%	
Poor	5	3%	
Very poor	1	1%	
Doesn't apply	16	9%	
Good (total)	124	73%	
	170		

Q19 How long after your appointment time do you normally wait to be seen?

I don't normally have appointments at a particular time	7	4%	
Less than 5 minutes	5	3%	
5 to 15 minutes	85	50%	
More than 15 minutes	66	39%	
Can't remember	6	4%	
	170		

Q22 Did you have confidence and trust in the GP you saw or spoke to?

Yes, definitely	107	64%	
Yes, to some extent	49	29%	
No, not at all	4	2%	
Don't know/can't say	8	5%	
	169		







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Q29 Would you recommend your GP surgery to someone who has just moved to your local area?

Yes, would definitely recommend	53	32%	
Yes, would probably recommend	59	36%	
Not sure	35	21%	
No, would probably not recommend	5	3%	
No, would definitely not recommend	7	4%	
Don't know	7	4%	
	<hr/>	166	